

Table. 9.6 Teachers' competences

Name and family name		Ivana V. Blešić		
Title		Associate professor		
Narrow scientific area		Hotel Management		
Academic career	Year	Institution	Area	Narrow scientific or art area
Election to the title	2015.	Faculty of Sciences, UNS	Tourism	Hotel Management
PhD	2010.	Faculty of Sciences, UNS	Tourism	Hotel Management
Master degree	2007.	Faculty of Sciences, UNS	Tourism	Hotel Management
Master diploma				
Diploma	2001.	Faculty of Sciences, UNS	Tourism	Tourism
List of subjects the teacher is lecturing in doctoral studies				
No.	Mark	Subject name		
1.	DT128	Global tendencies in international hotel management		
2.	DT131	Service orientation of employees in tourism and hotel management		
The most significant papers, in compliance with the requirements of the additional requirements of the standard for the given field (minimum 10, not more than 20)				
1.	Blešić, I., Čerović, S., & Dragičević, V. (2011). Improving the service quality as a socially responsible activity of hotel companies. <i>Amfiteatru Economic Journal</i> , 13(29), 273-286. ISSN: 1582 – 9146.			M22
2.	Ivkov, M., Božić, S., & Blešić, I. (2019). The effect of service staff's verbalized hospitality towards group diner's additional purchases and tipping behaviour. <i>Scandinavian Journal of Hospitality and Tourism</i> , 19(1), 82-94. DOI: 10.1080/15022250.2017.1415168			M22
3.	Blešić, I., Popov-Raljić, J., Uravić, L., Stankov, U., Đeri, L., Pantelić, M., & Armenski, T. (2014). An importance-performance analysis of service quality in spa hotels. <i>Economic research-Ekonomska istraživanja</i> , 27(1), 483-495. https://doi.org/10.1080/1331677X.2014.967537			M23
4.	Ivkov, M., Blešić, I., Janičević, S., Kovačić, S., Miljković, Đ., Lukić, T., & Sakulski, D. (2019). Natural disasters vs hotel industry resilience: An exploratory study among hotel managers from Europe. <i>Open Geosciences</i> , 11(1), 378-390. DOI:10.1515/geo-2019-0030			M23
5.	Pavić, L., Blešić, I., Petrović, M. D., Radovanović, M. M., & Prišenk, J. (2019). Can the Quality of Hospitality Services Play a Role in Sustainable Equestrian Tourism in Slovenia? Mediations, Effects, and Implications. <i>Sustainability</i> , 11(21), 61-55.			M23
6.	Rančić, M., Blešić, I., Đorđević, J., & Bole, D. (2016). The motives for service users visiting the wellness centres in Slovenia. <i>Acta geographica Slovenica</i> , 56(2), 193-208. DOI: https://doi.org/10.3986/AGS.723			M23
7.	Blešić, I., Pivac, T., Đorđević, J., Stamenković, I., & Janičević, S. (2014). Cultural events as part of cultural tourism development. Case study: Sombor and Apatin (Serbia). <i>Acta geographica Slovenica</i> , 54(2), 381-390. DOI: https://doi.org/10.3986/AGS54406			M23
8.	Blešić, I., Popov-Raljić, J., Pivac, T., & Ivkov, M. (2018). Factors influencing students'choice of fast food restaurants. <i>Economics of Agriculture</i> , 65(1), 257-268. doi: 10.5937/ekoPolj1801257B			M24
9.	Mijatov, M., Blešić, I., & Dragin, A. (2018). Corporate Social Responsibility and Service Orientation of Hotel Employees. <i>TEME</i> , 441-458. DOI: 10.22190/TEME1802441M			M24
10.	Ivkov, M., Blešić, I., Simat, K., Demirović, D., & Božić, S. (2018). Innovations in the restaurant industry–An exploratory study. <i>Economics of Agriculture</i> , 63(4), 1169-1186. DOI: https://doi.org/10.5937/ekoPolj1604169I			M24
Cumulative data of scientific activity of the teacher				
Total number of citations, without self citations		80 (75) Scopus		
Total number of papers on the SCI (or SSCI) list		16		
Current participation in projects		Domestic: 1		International
specialization				
Other information you consider to be important		Ivana Blešić is a visiting professor to the South Ural State University, Institute of Sports, Tourism and Service in Chelyabinsk (Russia).		
Maximum length may not be over 1 A4 page				