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| <b>Study programme:</b> BAS Tourism  |               |                          |                   |
| <b>Course title:</b> English for Tourism and Hospitality A2  |               |                          |                   |
| <b>Lecturer (Name, Middle name, Surname):</b> <a href="#">mr Dragana Vuković B. Vojnović</a> , <a href="#">Marija S. Nićin</a> , <a href="#">Stanka Radojčić</a>   |               |                          |                   |
| <b>Status:</b> Obligatory  |               |                          |                   |
| <b>ECTS:</b> 4   |               |                          |                   |
| <b>Requirements:</b> English for Tourism and Hospitality A1  |               |                          |                   |
| <b>Learning objectives</b><br>Teaching programme is aimed at the following:<br>-enabling students to master basic and general terminology of everyday English necessary for basic everyday and professional communication<br>-enabling students to master grammar by using more complex structures<br>-introducing students to basic strategies of integrated language skills (reading, listening, writing and speaking)<br>-encouraging active participation of students in teaching processes<br>-developing responsibilities for self-study and progress (encouraging discussion, analysis, evaluation)<br>-developing translation skills regarding English for Tourism   |               |                          |                   |
| <b>Learning outcomes</b><br>At the end of the course student is supposed to have developed following abilities:<br>1. General abilities: recognising characteristics of general English and English for Special Purposes, critical thinking, adapting rules of communication in specific profession (tourism and hospitality), mastering work in team and pair.<br>2. Topic-specific abilities: reading/listening and analysis of texts in English language covering the topics from specific professional orientation (tourism and hospitality), recognising key concepts from specific professional area (creating professional glossary) and contrasting them to mother tongue, adapting cultural-specific characteristics of spoken and written English for Tourism, and applying gained knowledge in specific short written and spoken tasks.   |               |                          |                   |
| <b>Syllabus</b><br><i>Theoretical instruction</i><br>Specific concepts of ESP, recognising characteristics and adapting elements of spoken English for Tourism, recognising characteristics and adapting elements of written language, needs analysis regarding the use of English language for special purposes for the purposes of future professional orientation, developing cognitive skills of language learning, determining learning styles and developing strategies for acquiring new words and contrastive approach.<br><i>Practical instruction</i><br>Reading and analysis of texts covering the following topics: safety and security advice when travelling, describing historic, cultural and natural landmarks, winter tourism, developing tourism destinations, giving information and advice (low intermediate level of written and spoken communication), presenting city tours, souvenirs and hotels, understanding and giving information at the airports/in hotels/in the city, giving directions, dealing with requests and complaints, organising a conference in a hotel (spoken and written communication). |               |                          |                   |
| <b>Literature:</b><br>1. Dubicka, I. , O’Keeffe, M. <i>English for International Tourism</i> , Longman, student’s book, workbook, audio and video materials (selection)<br>2. Oxenden, C., Koenig-Latham, C. <i>New English File</i> , Oxford University Press, student’s book, workbook, audio and video materials (selection)<br>3. Wood, N., <i>Tourism and Catering - Workshop</i> , OUP<br>4. Pohl, A., <i>Test Your Professional English: Hotel and Catering</i> , Penguin English Guides<br><i>Additional literature</i><br>5. Grammar book, dictionaries, authentic materials and multimedia ( <i>English for Hotel Staff by Clarity English</i> )   |               |                          |                   |
| <b>Weekly teaching load</b>  |               |                          | <b>3 (45)</b>     |
| Lectures:<br>3   | Exercises:    | Other forms of teaching: | Student research: |
| <b>Methods of Teaching:</b> Lectures, Illustration and Demonstration, Practical skills   |               |                          |                   |
| <b>Knowledge score (maximum 100 points)</b>  |               |                          |                   |
| <b>Pre-examination assignments</b>   | <b>points</b> | <b>Final examination</b> | <b>points</b>     |
| Activities during lectures   | <b>0-5</b>    | Written examination      |                   |
| Practical skills   | <b>0-5</b>    | Oral examination         | <b>30-45</b>      |
| Colloquia  | <b>20-40</b>  | .....                    |                   |
| Seminar paper  | <b>0-5</b>    |                          |                   |