

Study programme/ Study programmes: Master in Tourism, Module Hotel Management, <b>Professional practice (MT112)</b>	
Study cycle: Academic Master Studies	
ECTS score: 2	
Preconditions: None	
<b>Purpose</b> To master the process of planning, organization, management and supervising as crucial functions of hotel operations management.	
<b>Expected outcomes</b> Ability of students to understand resources they manage, as well as to know the basic managerial functions in the sector of accommodation facilities, kitchen, and catering services.	
<b>Content of Professional practice</b> Mastering the basic managerial jobs of the chef, shift leader, Head Chef – kitchen manager, hostess, manager of the restaurant, chief of the area, chief of the restaurant hall, sales manager, reception shift leader, head receptionist, head housekeeper (in charge of cleaning and maintenance of rooms and other common facilities. Mastering documentation which accompanies work and money flow.	
<b>Teaching load, if specified</b>	<b>Other</b> 2
<b>Methods applied:</b> -illustrated-demonstration method -performing operations in practice with the assistance of people in charge of the hospitality company	
<b>Grading (max. number of points is 100)</b>	
<b>Activities</b>	<b>Points</b>
<b>Practical work</b>	<b>0-100</b>